

learn prosthetic makeup

Terms & Conditions

1. Interpretation

- 1.1 "We" & "Us" means Stuart Bray, his affiliates, employees or agents acting on his behalf as the tutor of the course.
- 1.2 "You" & "Your" means an individual participating as a student on a course, or the agency responsible for booking the course on the participant's behalf.
- 1.3 "The studio" means Hampshire Street Studio, 1 Hampshire Street, London NW5 2TE.

2. Cancellation

- 2.1 In the unlikely event that we cannot run the course due to unforeseen circumstances, the course will be cancelled and you will be offered an alternative date. You will receive a full refund of any monies paid to us within 7 working days of cancellation. We can accept no responsibility for out of pocket expenses incurred.
- 2.2 In the event of unforeseen curtailment during a course, we shall refund unused course fees and reschedule an alternative course
- 2.3 Should the studio be unavailable due to extreme circumstances, and alternative venue shall be arranged. If unsuitable to you, above cancellation policy applies.
- 2.4 If you cancel your place on the course at any time, please note that no monies paid are refundable or transferable, including any deposit.

3. Housekeeping

- 3.1 We start at 9.30 am, and finish approximately 5pm, with lunch break around 1pm. Due to the nature of the course, punctuality must be observed as late attendance will be disruptive. Full attendance is required for successful completion of any course.
- 3.2 You must notify us in advance of any allergies, medical conditions or specialist requirements which you may have.
- 3.3 Personal belongings are the responsibility of the owner. We can accept no liabilities for loss or damage.

4. Booking & payment procedure

- 4.1 It is advisable to call or email to check availability of your chosen course dates. Once we confirm availability, a one-off tentative reservation will be held for five working days during which time we will require your completed application form and payment.
- 4.2 Fill out either an online application and return by email or download, print, complete and post it to us. Payment (either full or 50% deposit) must be made within 5 working days of the application- the PayPal option is recommended to avoid delay. We will contact you to let you know we have received your application and payment and will issue you a receipt by email. **Only when we have both your completed application & payment (either full or 50% deposit) is your place guaranteed.**
- 4.3 Any outstanding balance **must** be paid in full seven days prior to the course commencing.

5. Age limit

Students must be of a minimum age of 18 by commencement of course.

6. Certification

A certificate of attendance is issued on satisfactory completion.

7. Personal Information

All personal information sent to us by you is not sold or passed on to a third party, and will be destroyed or deleted on completion of course. We will only keep your email address in order to keep you up to date of any further courses or training we offer, unless you specify otherwise in your application.